QUALITY IMPROVEMENT COMMITTEE
Lake County Behavioral Health Services
Date: 6/23/22  Time: 10am-12pm Location: Zoom

- Call to Order; review previous QIC meeting minutes
  - Address assignments from previous meeting

- Review Grievances and Change of Providers
  - Review overlap between grievances and change of provider requests
  - Assess instances where change of provider was done in lieu of a formal grievance

- Comprehensive data on Audits
  - MH, SUD, MHSA

- Chart Review Process

- Review Clinical Team Meeting Assessments (CANS, PSC, etc.)

- Inpatient/IMD/Residential Programs

- New regulations and standards, including DHCS notices and publications
  - CalAIM, BIHNs

- SMHS Implementation Plan (2019 and 2020)

- Client and Family Satisfaction Surveys
  - Assess results from 2021 and 2022

- Performance Outcome Measures

- QIC Subcommittee for Clinical/Non-Clinical Policies

- Recommend identified program changes; assign new action items

- Next meeting date, tabled agenda or action items, etc.